



Developing Potential without Limitations

Frieth CEC School
Frieth
Henley-on-Thames
Oxon RG9 6PR
01494 881554

Friday 13th January 2017

Dear Parents

Facebook and Social Media Threads

Over the past couple of months I have been made aware of a number of posts about our school, both positive and negative. It is wonderful to hear when we are receiving positive praise, however, the negative comments are hurtful and distressing to the staff who daily work their hardest to provide a wide range of exciting learning opportunities and strive to nurture the emotional well-being of each and every individual pupil here at Frieth.

As the school does not have a Facebook page at this time, we do not always see the posts being shared. We do however, have systems in place for parents to communicate their feelings, whether positive or negative.

If you have any positive feedback, questions or concerns, your first port of call should be your class teacher. We always respond as soon as possible and are more than happy to help or to clarify matters that are raised.

Parents can also contact their Parent Representative should they wish for further clarification on school and class based issues or wish the parent representatives to bring an issue to the attention of the headteacher. The Parent Representatives meet with Mrs Reid on a regular basis and their handbook is available on the school website.

If you wish to communicate with Mrs Reid, you can do so by emailing the school office. Any messages are passed on and responded to as quickly as possible.

By using these systems and working together, the school is able to provide and improve the services, opportunities and activities we are being praised for and, when there are concerns, address them and find resolutions in an efficient and caring manner, in keeping with our core school values. We thank you for your understanding and support in this matter.

Yours sincerely

Mrs Jo Reid
Headteacher