



### **Frieth Falcons Breakfast Club**

#### **Terms and Conditions**

Frieth Falcons Breakfast Club is a before school club which provides breakfast and childcare for 4 to 11 year olds before the school day starts. The quality of the care that we provide is important to us, and as such the following terms and conditions will apply to the usage of the club.

#### **Opening Hours**

The Frieth Falcons Breakfast Club runs daily from 7.55am until 8.55am every day. A breakfast of cereal will be provided for pupils arriving before 8:15am.

#### **Registration and Booking**

Registration forms must be completed before booking spaces.

It is the parent or carers responsibility to ensure that registration details are kept up to date, as the club does not have access to school records and relies on the information that parents or carers provide.

Once registered on the wraparound care system, booking forms for the club are made available online. These booking forms should be completed half-termly in advance.

Should parents or carers need to cancel a booking, they will need to contact the school office and inform the school that their child will no longer be attending the session. **All bookings should be made through the school office and not through the club leader.**

#### **Fees**

There is a fixed fee of £5 per session. Fees are payable a half term in advance of the sessions that you wish your child to attend. Regretfully, the club is unable to extend credit or provide sessions or parts of sessions free of charge. No changes to the booking form can be made once it has been processed and no refunds will be given.

If a family is undergoing hardship, an application may be made in writing to the headteacher requesting a reduction in club fees. This is not a guarantee that fees may be reduced, and each case will be judged in an individual capacity by the headteacher. Her decision is final and no further correspondence will be entered into.

#### **Ad hoc Bookings**

Dependent on the number of available spaces, children may attend the club on an ad-hoc basis providing the parent or carer has already registered with the Frieth Falcons, contacts the school the previous day requesting their child be placed in the club and pays at the time of booking. If fees for ad-hoc attendance remain unpaid, the school will formally write and request payment and may deny access to the club for your child.

#### **Safety-arrival and departure of children to and from the club**

Children's safety and wellbeing is of paramount importance to us, and as such, rigorous measures are in place to ensure that your child is well cared for and safe in the wrap-around facility. Children who attend the breakfast club will be signed in by the club leader. The club will take responsibility of your child once they have been signed into the club.

#### **Safety-Health and Safety**

Everyone involved with the club has a responsibility to ensure the safety of others. At their first session, your child will be made aware of the boundaries and rules in place in the club, and all other matters that may affect their health and safety at the club. This will be regularly revisited with all children attending sessions at the club. In the event of the premises being unsuitable for the club to

use, you will be contacted and asked to collect your child. The Breakfast Club Play Leader on duty will have a current First Aid qualification. Other staff on site will also have current first aid certificates. If your child is injured, it will be recorded in an accident book, and you will be informed. If the injury is severe, you will be contacted immediately, if the injury is slight, you will be informed at pick-up. Smoking is not permitted anywhere on the school premises.

### **Child Protection**

The welfare of the children in our care is paramount and as such the club has a full Child Protection policy and procedure in place.

### **Equal Opportunities**

We welcome all children at the club and value all children equally. We will always work to accommodate the needs of children in our care, and will never tolerate discrimination in any form.

### **Special Needs**

We are committed to full inclusion. If your child has special needs, we will discuss your child's needs with you before your child starts at the club. Activities and events will be adapted to insure full inclusion for all children.

### **Complaints**

If you are unhappy about a club matter, in the first instance it would be appropriate to approach the play leader. Complaints will be logged on a complaints form. If the matter remains unresolved, a formal complaint may be lodged according to the school's complaints and grievances policy. This policy further outlines the procedures that may be followed in the case of an unresolved complaint. The complaints policy may be found on the school website, or a hard copy may be viewed in the school office.

### **Medicines**

Medicines may not be administered by staff. Emergency treatment/ medication, such as epi-pens, asthma inhalers and suppositories will only be administered by staff members who have received the appropriate training. If your child has special medical needs, please inform a club staff member on the registration form, in order to allow us to arrange for training to occur before your child begins sessions with the club.

### **Behaviour**

The club aims to provide a happy and purposeful environment within the Christian ethos of the school. We follow the guidance on behaviour management as is laid out in the school Behaviour policy. This policy is available on the school website, and hard copies may be viewed in the school office.

### **Confidentiality**

Information about a child is kept secure and confidential. Club staff will not discuss a child with anyone but their parent or carer, except in the case of a child protection concern being raised, where it would then be appropriate for club staff to speak to the school's Designated Person, and possibly Social Services or the police. The club complies with the Freedom of Information Act.

### **Feedback**

We welcome feedback from everyone involved with the club and strive to improve our service based on the feedback we receive from our stakeholders.